

Visitor guidelines

To help everyone enjoy a comfortable and safe experience, please keep the following guidelines in mind:

- All pets must be kept on a leash at all times. Pet owners are kindly asked to clean up after their pets.
- Children under 12 should be accompanied by a responsible adult.
- Please take care of your belongings and help us keep the environment clean.
- Please do not touch, climb on, vandalise, soil, or damage any installations.
- No eating or drinking in the venue.
- No smoking is allowed.

Additional information:

- The Organiser may change opening hours due to adverse weather or unforeseen events.
- Entry flow may be adjusted based on on-site traffic conditions.
- The Organiser may take photos or videos during the event for promotional purposes. Attendees may appear in photos or other footage, which may be used globally, indefinitely and in any media.
- Dangerous items (e.g. glass containers, knives, fireworks, laser pointers, weapons and flammable materials) are not allowed.
- The Organiser reserves the right to prohibit any person bringing in or displaying items that are abusive, threatening, discriminatory or political in nature.
- The Organiser reserves the right to refuse entry to anyone who does not comply with the guidelines or to remove anyone whose behaviour is disorderly from the venue.
- The Organiser has the final decision on any changes, suspensions or terminations of the event.
- Attendees enter the venue at their own risks and are responsible for the safety and security of their belongings. Participants release the Organiser from any liability for loss, damage or theft of their possessions or property at the venue.
- In event of discrepancies between the English and the Chinese versions of these guidelines, the English version will prevail.

Thank you for your understanding and cooperation!

Information is correct as of 18 November 2024