

Terms & Conditions for Guest Lite Pass

- 1. The "Hong Kong Wine & Dine Festival 2024 ("Festival") of Hong Kong Tourism Board ("HKTB") runs from 23 to 27 October 2024 (both dates inclusive) (the "Festival Period") unless otherwise stated. Guest Lite Pass ("Pass") will be provided by HKTB before and during the Festival Period ("Offer").
- 2. The Pass is valid throughout the Festival Period. Pass redemption and admission will close 30 minutes before the closing time of each event day.
- 3. Each Pass (valued at HK\$350) consists of an admission ticket for one person to the Festival, a Tasting Pass ("Tasting Pass") with four tokens ("Token"), and a wine glass. The tokens can be used at any booths at the Festival for wine or food tasting.
- 4. Present the Pass at the Redemption Counter at the festival venue entrances to collect the Tasting Pass. Once used, the Pass will be deactivated from the system and cannot be reused. Additional and duplicated copies of the Pass will not be accepted.
- 5. The Festival is hosted by HKTB and governed by the laws of the Hong Kong Special Administrative Region ("Hong Kong").
- 6. The Offer is available only to bona fide visitors staying in Hong Kong for 90 days or less ("Eligible Visitor"). The Offers are distributed on a first-come, first-served basis, subject to availability. Each Eligible Visitor can acquire any of the Offers only once with a non-Hong Kong mobile number.
- 7. HKTB reserves the right to check the travel documents of users before they get the Offers.
- 8. Once the Pass is saved to 'My Wallet', the Pass cannot be changed or removed. All Offers' validity period are indicated on the Offers page, and users must use the Offers within the Festival Period. The Offers will not be reissued after the expiry date. For the avoidance of doubt, the Offers can only be used in Hong Kong unless otherwise stated by the relevant merchants offering the Offers.
- 9. Tokens will be stored on a smart card for use. The bearer of the Token is entitled to select any booth at the festival venue for wine or food tasting. Tokens are required for each tasting according to the display at respective booths, with all token requirements advised by the exhibitors. A wine tasting portion is approximately 40ml for wine; 10ml–15ml for whisky; 80ml–120ml for craft beer; 30ml for sake; and at least 60ml for gin, cocktails and other spirits.
- 10. The merchant will provide designated wines or food for tasting and is responsible for serving the portion. Each Token can only be used once and will be deducted from the smart card by the merchant after use for accounting purposes.
- 11. No exchanges or replacements will be offered for the wine glass once it has been collected.
- 12. Participants must be aged 18 years or above and bear an official stamp on the hand or any visible part of the body to be eligible for wine tasting. They must also produce proof of age, e.g. identity card, passport or other travel documents, for inspection upon the request by festival staff.
- 13. This Offer has no cash value, cannot be redeemed for cash, cannot be resold, and is not transferable. In case of a return or refund of goods (if applicable), the amount corresponding to the Offers will not be refunded, and the relevant Offers will not be reissued.
- 14. The Tasting Pass and Token are non-refundable and non-exchangeable.
- 15. In any case, the record of HKTB's computer system shall prevail. HKTB will not be liable for any matters or losses in relation to submission delays, loss, or any information transmission errors due to technical problems, including but not limited to any computer or internet network issues.

- All dates and times related to the Festival (including but not limited to the Festival Period) are subject to the records of HKTB's computer system, which are final and conclusive.
- 16. HKTB shall not be responsible for any consequential responsibilities and expenses arising from the loss or misappropriation of the Offers.
- 17. Any internet charges, transportation arrangements, taxes, insurance or other expenses incurred by users participating in the Festival shall be borne by the users themselves.
- 18. During the Festival Period, in case of any violation of these terms and conditions, illegal acts, fraud or abuse, HKTB and the merchants shall have the right to disqualify the relevant user(s) from using or collecting the Offers without prior notice and to cancel any transactions involving the infractions, recovering losses from the relevant users.
- 19. If the Festival cannot be carried out or is interrupted due to orders from government authorities or agencies, serious cyberattacks, system failures, or other circumstances beyond the control of HKTB or any of the merchants, such circumstances will be regarded as force majeure. HKTB and the relevant merchants shall not be liable for any damages, losses or disputes caused by force majeure.
- 20. HKTB reserves the right to cancel the festival in case of inclement weather or other unforeseen reasons or circumstances. Appropriate announcements will be made on the day of the festival.
- 21. Details and validity periods of the Offers are subject to the terms and conditions of the Festival and merchants. HKTB and the merchants reserve the right to change, suspend or cancel the Festival or amend its terms and conditions at their discretion without prior notice. HKTB and the merchants shall not be liable for any changes, suspensions or cancellations. In case of any dispute, HKTB reserves the right of final decision on all matters and disputes, and the decision shall be binding on all parties concerned.
- 22. HKTB is not a supplier of the products and services of the merchants and shall not be responsible for any liabilities in relation thereto. All images and information provided under the Festival are for reference only. Please check with the relevant merchants for details. Merchants shall be solely responsible for providing the products, services, consultations and/or suggestions to the eligible participants.
- 23. HKTB is not responsible for the quality and supply of any products and/or services provided by the merchants. All offers under the Festival are provided by the merchants. Under no circumstances shall HKTB be liable to any person (whether by way of indemnity, contribution or otherwise) for any claim whatsoever directly or indirectly arising from or in connection with the Offers, whether for property damage, personal injury or death, or of any other nature, whether or not the same is caused by the act, omission or negligence of HKTB. Without prejudice to the foregoing and to the maximum extent permitted by law, any claim or potential claim a user may have against HKTB in connection with the Festival shall be deemed fully waived by the user under the Festival.
- 24. HKTB will not be responsible for any disputes, complaints or claims arising from or resulting from the transactions between the users and the relevant merchants. Users shall directly resolve any disputes, complaints or claims regarding the Offers with the respective merchants.
- 25. HKTB reserves the right of final decision in case of any disputes.
- 26. In the interest of fairness, all employees of HKTB, the merchants and the suppliers responsible for the design, monitoring, operation and execution of the Festival are not eligible for the Offers.
- 27. The personal information and other related information of users involved in the Offers are subject to applicable laws and regulations, as well as the privacy policy of HKTB. To view the full text of HKTB's Privacy Policy, please visit the following webpage: https://www.discoverhongkong.com/hk-eng/privacy-policy.html
- 28. For more information about the Festival and the Offers, please contact the Hong Kong Tourism Board (Visitor hotline: +852 2508 1234; Email: info@hktb.com).
- 29. These terms and conditions are governed by and construed in accordance with the laws of Hong Kong, and each user submits to the exclusive jurisdiction of the courts of Hong Kong.
- 30. In the event of any inconsistency or discrepancy between the English and Chinese versions of these terms and conditions, the English version shall prevail.